



October 3, 2024

BY EMAIL

Bell Canada

Attention: James Goodchild, Project Coordinator
Tyson Fuerth, Manager, Network Provisioning
Nishu Soni, Manager, Network provisioning
Email: james.goodchild@bell.ca; tyson.fuerth@bell.ca; nishu.soni@bell.ca

Re: Damaged Bell Pedestal Boxes

At its Regular Council Meeting held on August 12, 2024, Council passed a resolution, regarding damaged Bell pedestal boxes in the Town of Essex. Council requests immediate action to address the concerns of safety and aesthetics of the Bell Pedestal boxes.

Council accordingly passed the following resolution:

R24-08-349

Moved By Mayor Bondy
Seconded By Councillor Matyi

Whereas the Town is receiving a number of complaints from the Public regarding damaged Bell pedestals and their unsightly appearance and risk to public safety;

Whereas the Town has permitted the occupancy of such infrastructure to Bell within the Town to services its residents; and

Whereas the unsightly condition of this infrastructure does not fit the aesthetic and care afforded to the residents of Essex by the Town.



Be it Resolved that, Council direct administration to send a letter regarding the damaged pedestal boxes that requests the immediate attention to Bell's infrastructure to address these concerns of safety and aesthetics within the Town of Essex.

Carried

This resolution comes after several reports from members of the public and Council to the Administration of the Town of Essex that there is a significant amount of Bell pedestals throughout the municipality that are in a state of disrepair and causing concerns of safety, service reliability and poor aesthetics, one of which is a pedestal located at the front entrance of the Town of Essex Town Hall. Please see the pictures attached to this letter as examples.

Please accept this letter as a formal request by the Town of Essex to address the Bell pedestals that are in a state of disrepair throughout the municipality. In our continued efforts to work with the local Bell team to expand your network and service to additional Town of Essex residents, we hope that Bell will see the value and need to maintain its current and future infrastructure in a good state of repair.

We trust you will find this satisfactory. If you have any questions or comments, please feel free to contact the undersigned or the Director of Infrastructure, Kevin Girard, at 519-776-7336 x 1119.

Yours truly,

A handwritten signature in black ink, appearing to read "jml", written in a cursive style.

Joseph Malandrucolo
Director, Legal and Legislative Services/Clerk
jmalandrucolo@essex.ca

Enclosure

cc: Kevin Girard, Director, Infrastructure Services





