



Town of Essex - Information Systems
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Title: ActiveNET – Fix Debit when Welcome is not showing

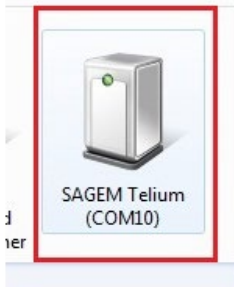
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You must be an Administrator in ActiveNET

Start button > type Control panel > Click Devices and printers.

Scroll to bottom, check the COM number on Sage Telium device.



In Active, go to Administration (Top right) System settings (list on the Left) > Workstations. Choose workstation. Look for COM number and change it to what is shown in Devices and Printers. Save. Log out of Active and back in.

The crazy numbers may stay until a payment is initialized.