



Town of Essex - Information Systems

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Title: DUO – Linking DUO Mobile to your Cellphone

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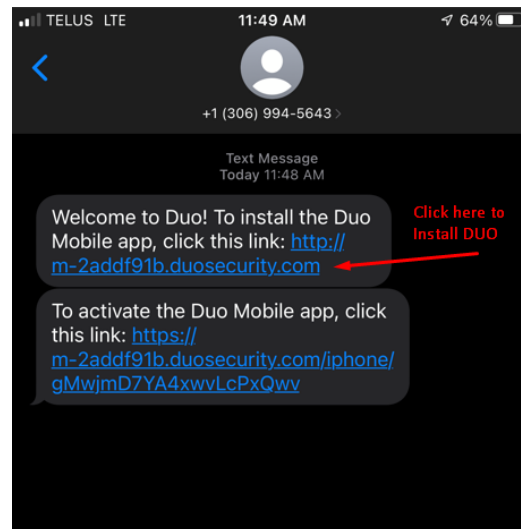
Date: October 27, 2021

Duo Mobile is a Multi Factor Authentication application. It is used to safeguard your Windows and Email Account

Step 1 – Install the App to your phone:

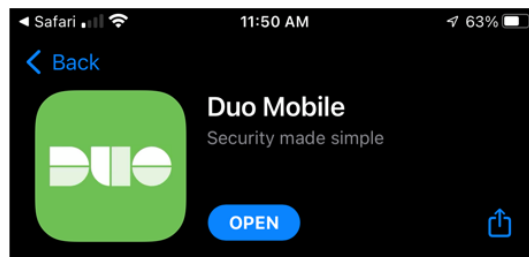
A text message will be pushed to your cellphone.

Tap the first link to install DUO. It will take you to the Appstore. (if its already installed skip to step 2)



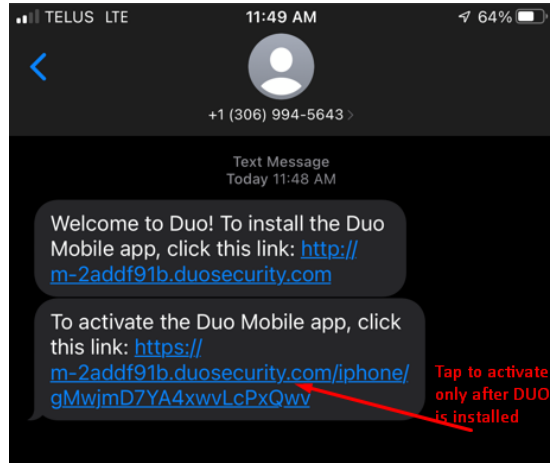
If there is no link in the txt message, log into the Appstore and search for Duo Mobile.

Download and install

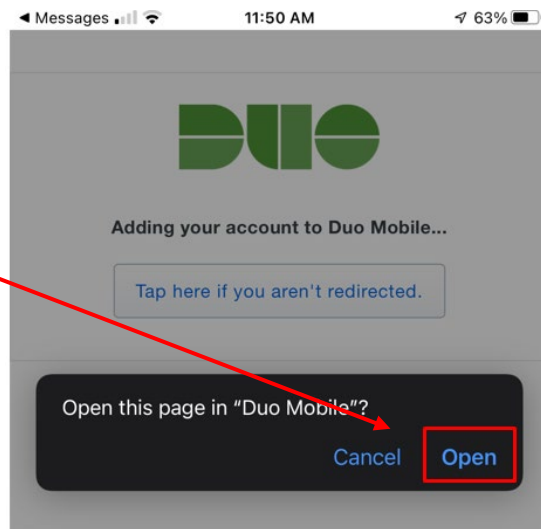


Step 2 – Activate your account:

The 2nd line of the text message is the activation link

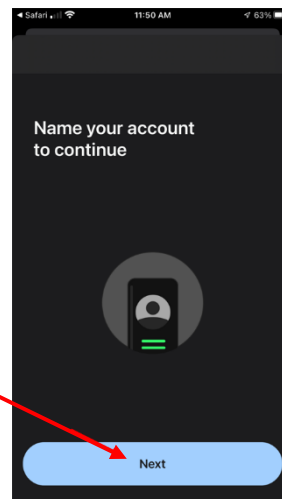


Click the link to Open

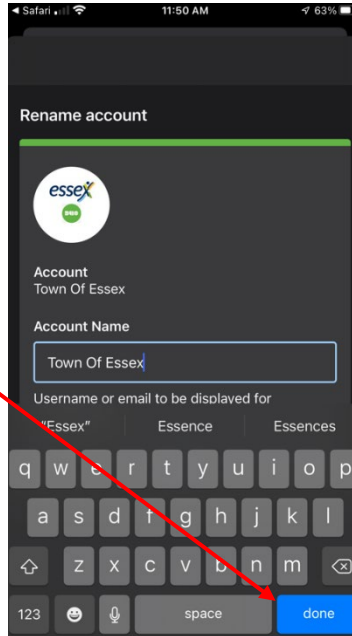


Step 3 – Complete Activation and Link:

You may be presented with this screen, tap Next:



Accept the Account Name
Click Done



Step 4 – Optional Practice - Try it out!

Once your account is linked you have the
Option of Testing

Click Practice Now and you will be
Prompted to test out Duo

